

CSIC Workshop on  
Big Data – The Art of the Possible

*d*-EAM<sup>©</sup>

*Digitalising Enterprise Asset Management*

Dr Navil Shetty PhD, DIC

Atkins Fellow and Technical Chair for Asset Management

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Plan Design Enable



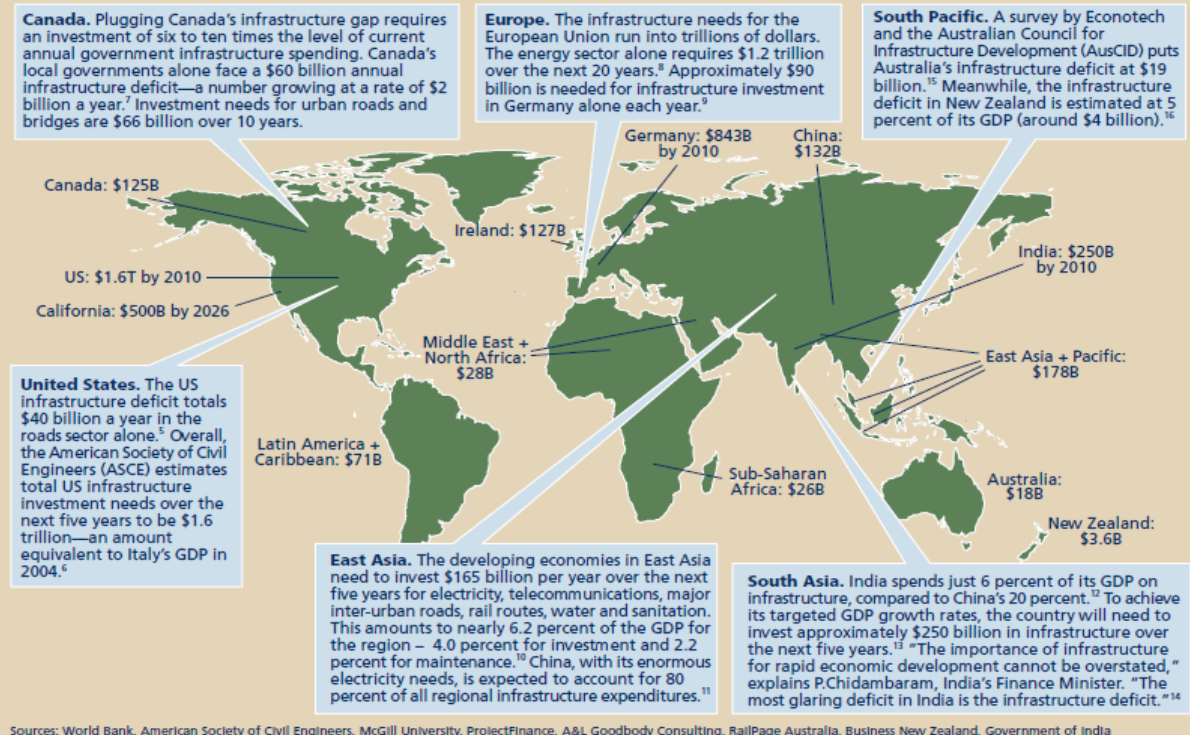
# Outline

- ❑ Why digital-Enterprise Asset Management?
- ❑ What is d-EAM?
- ❑ What are the practical applications?
- ❑ What are the benefits?

# Infrastructure deficit – A global crisis

- Sustained underinvestment in infrastructure over several decades has resulted in a massive backlog requiring trillions of \$ recovery fund around the world.
- \$57 trillion global infrastructure investment needed in 2013-30 (\$3.2 trillion/year) to sustain current service levels and meet future demand (~ 3.5% of GDP); but excludes recovery of backlog (McKinsey Report)
- \$101 billion per annum wasted in USA due to road congestion

Figure 1. Projected Infrastructure Investment Needs



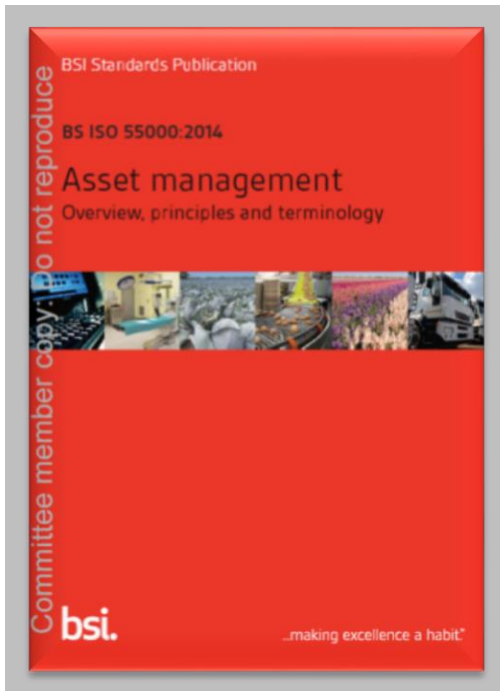
McKinsey & Company

McKinsey Global Institute  
McKinsey Infrastructure Practice

January 2013

Infrastructure productivity:  
How to save \$1 trillion  
a year

# What is Asset Management?



## Asset

an item, thing or entity that has potential or actual value to an organization

## Asset Management

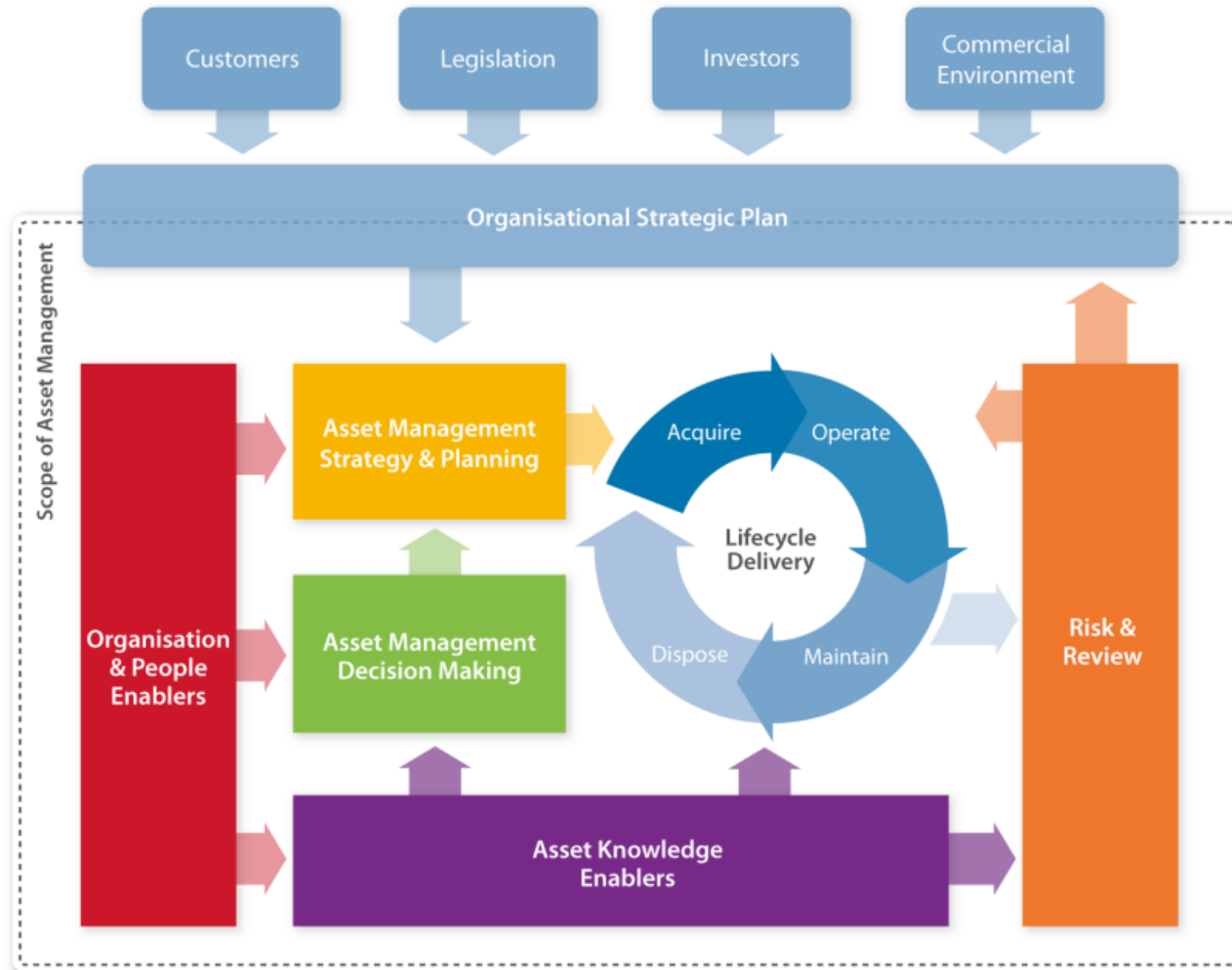
coordinated activity of an organization to realize value from assets

## Asset Management System

set of interrelated or interacting elements of an organization to establish AM **policy** and AM **objectives**; and **processes\*** to achieve those objectives

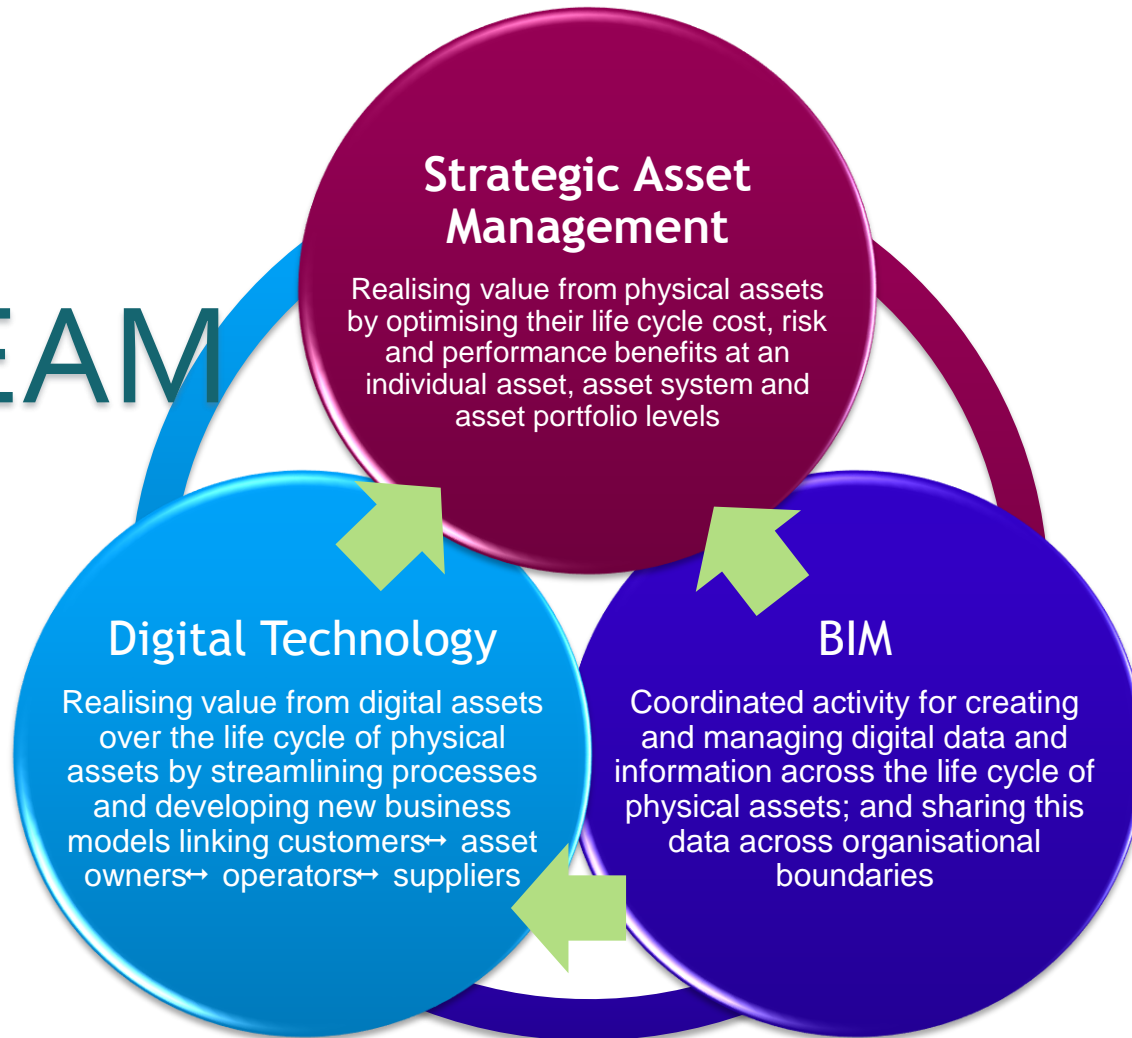
*\*processes include people, resources, processes, information and technology*

# The IAM Framework for Asset Management



# What is digital-Enterprise Asset Management?

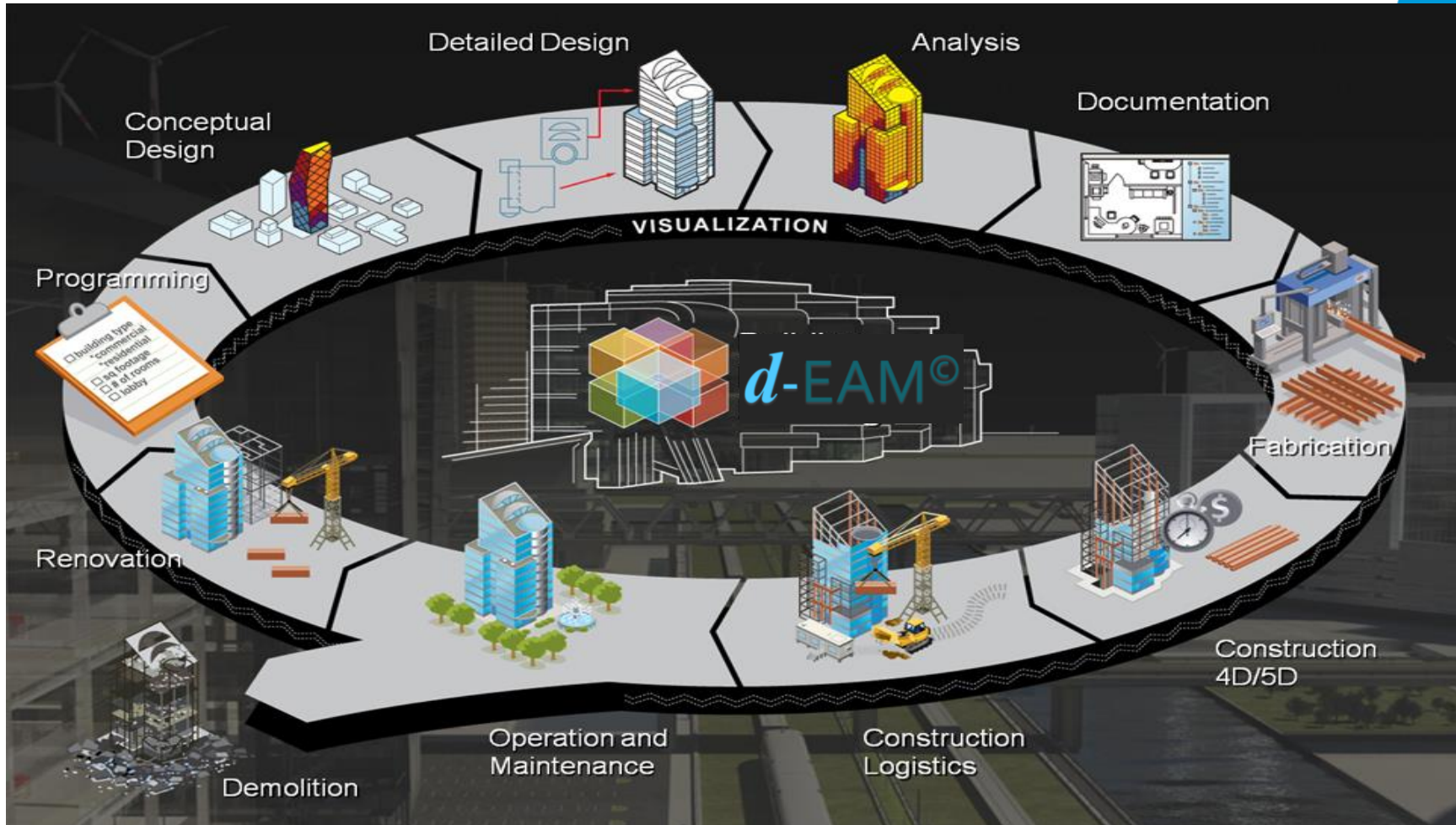
*d*-EAM



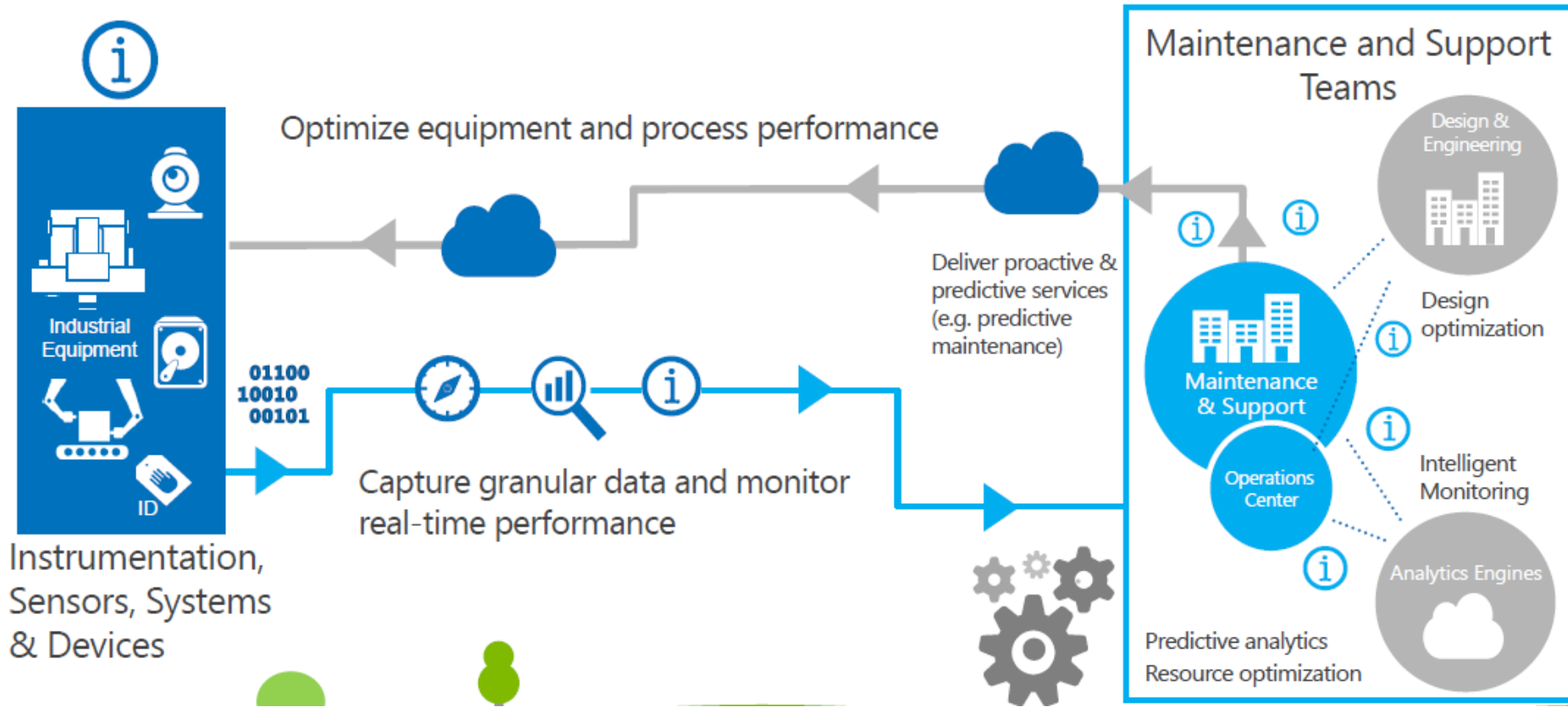
Life cycle of an asset involves planning, design, construction, operation, maintenance, renewal and disposal stages



# d-EAM: digitally enabling the life cycle management of assets



# IoT and Big Data for Asset Management

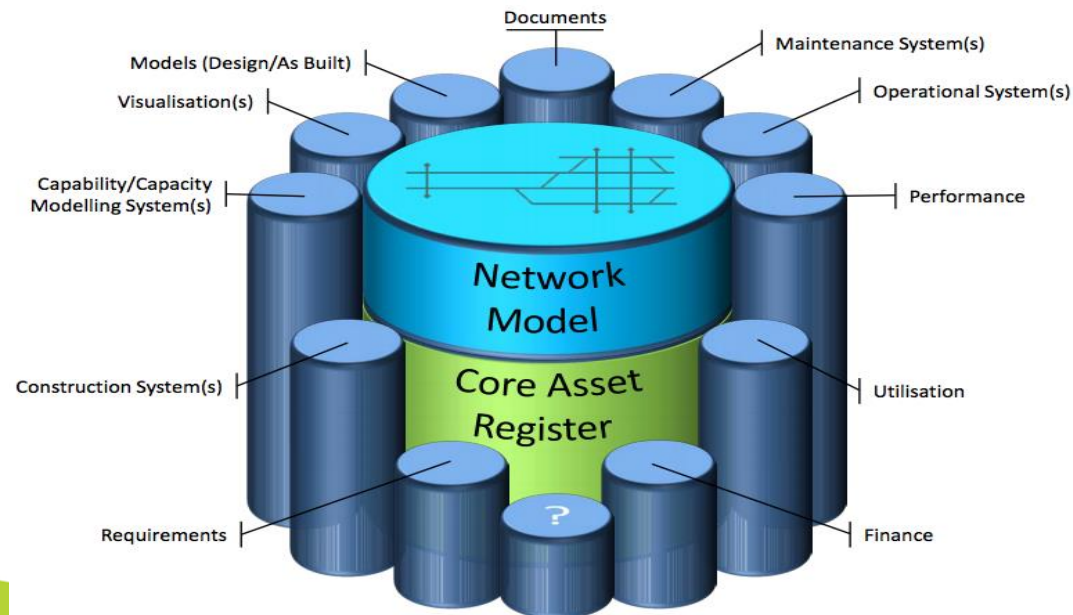


Source: David Epp, Microsoft, Bentley's Year-in-Infrastructure 2014 conference



# Need for information

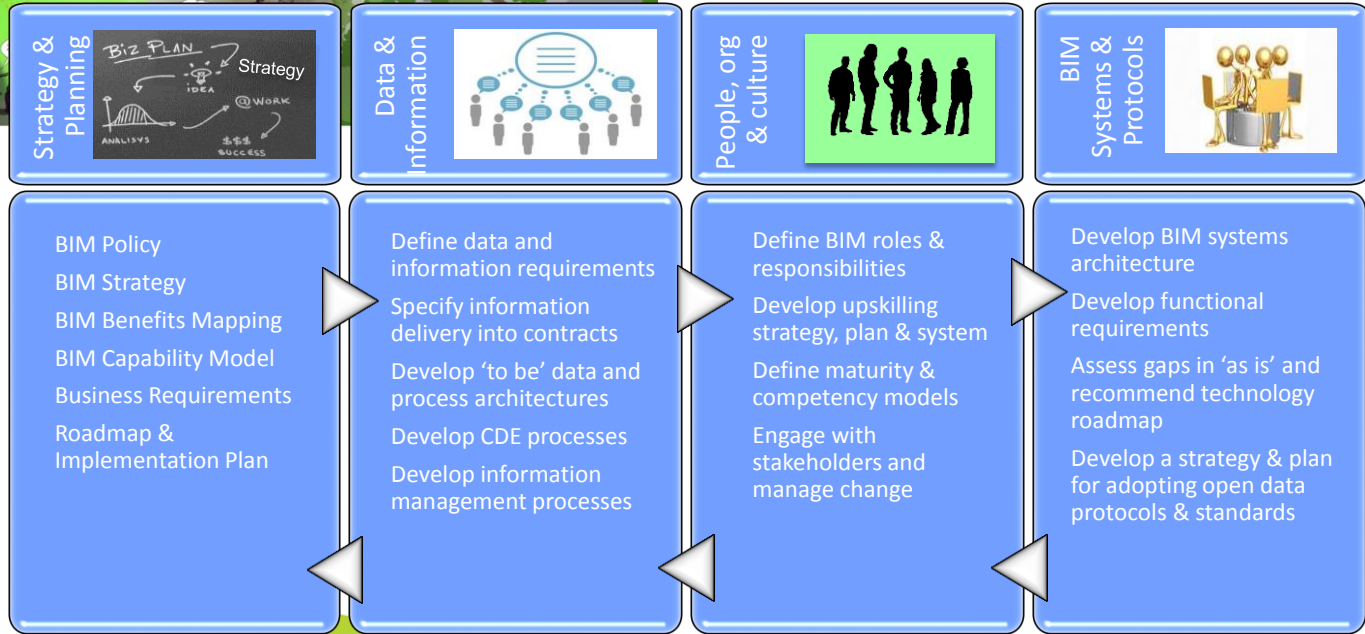
- Asset management relies critically on reliable and rich information about assets, their condition, utilisation, performance, capability, cost, risk etc.
  - Data needs to be gathered systematically over the whole life of assets and analysed to generate information to support decision making.
  - All data needs to be consistent, quality assured and readily accessible.
- ➔ *BIM provides the means for collecting and managing data and information over the life cycle of built assets*



# How does BIM enable Asset Management?

- BIM is the process, enabled by technology, for better information management through the life cycle of assets.
- It delivers value by underpinning the creation, collation and exchange of intelligent structured & unstructured data.
- BIM offers an integrated collaborative working environment for sharing information across multiple stakeholders.
- If exploited correctly, this can lead to significant efficiencies and improved value to be derived over the whole life of assets.

# Case Study: High Speed 2 BIM & Digital Implementation

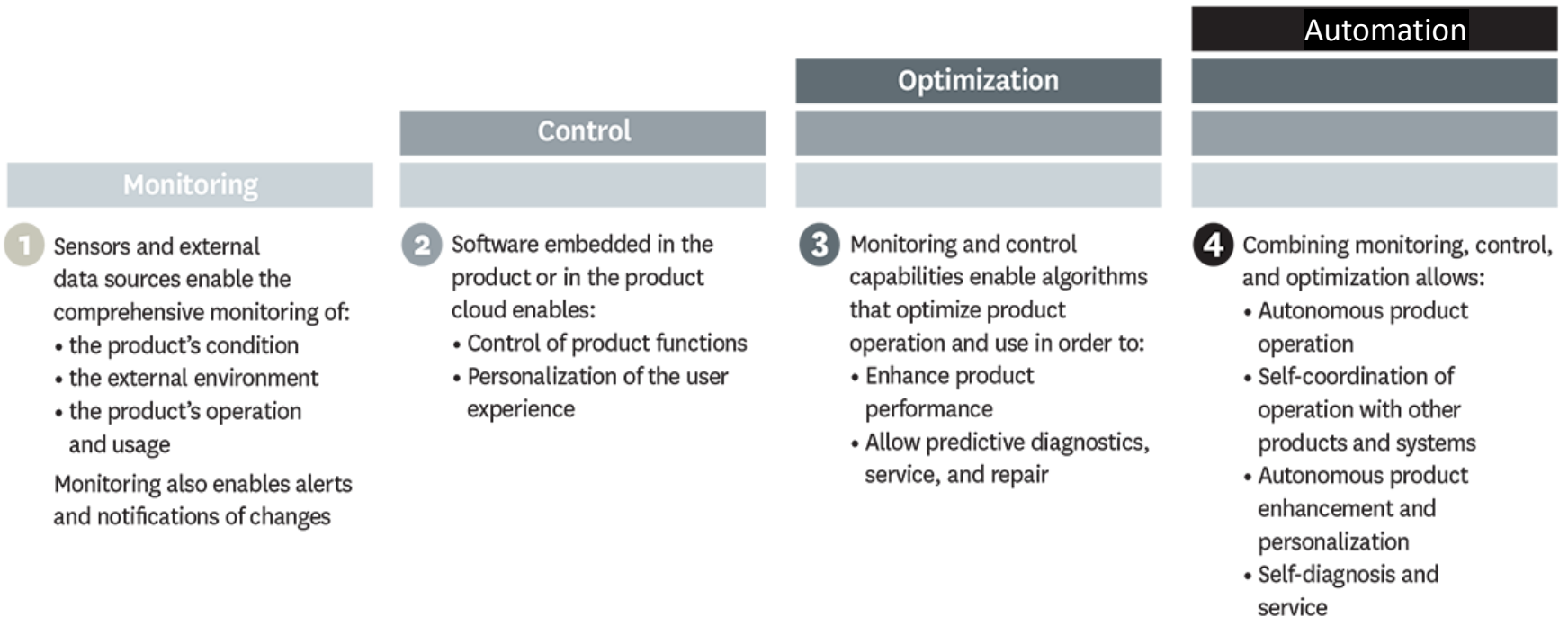




# Digital-enhanced Asset Management: Network Rail's Digital Railways Programme



# Enhanced value through d-EAM



Source: M Porter & J Heppelmann, Harvard Business Review, 2014

# Benefits of digital-EAM

Benefit Potential		Evidence
PERFORMANCE	Improved performance (capability, reliability, availability, condition, etc): (~ 15% to 30%)	<u>Network Rail, UK (2006-10):</u> <ul style="list-style-type: none"> <li>• 27% reduction in cost, &amp;</li> <li>• 30% performance gain</li> </ul>
	Improved customer satisfaction : (~ 20% to 30%)	<u>Network Rail, UK (2010-14):</u> <ul style="list-style-type: none"> <li>• 27% reduction in cost</li> </ul>
	Increase in revenue/output: (~ 15% to 20%)	<u>Hong Kong MTR</u> <ul style="list-style-type: none"> <li>• Train operating costs reduced by 20%</li> <li>• Train reliability: MTBF improved from 1000km to 3500km between failures</li> </ul>
COST	Reduction in whole life cost of ownership: (~ 30% to 40%)	<u>Oil company:</u> <ul style="list-style-type: none"> <li>• 50% reduction in operating costs &amp;</li> <li>• 15% increase in production output.</li> </ul>
RISK	Risk reduction: (~30% to 40% reduction in financial losses)	<u>Scottish Power</u> <ul style="list-style-type: none"> <li>• 10% reduction in capital expenditure</li> <li>• 20% reduction in O&amp;M costs</li> <li>• 22% increase in plant availability</li> <li>• 25% reduction in forced outages</li> </ul>
SUSTAINABILITY	Financial	<u>London Underground, UK:</u> <ul style="list-style-type: none"> <li>• 15% reduction in Opex by early renewals</li> </ul>
	Economic	
	Environmental	
	Social	



# Summary

- Enterprise Asset Management is a strategic and holistic approach to realising value from built assets over their life cycle.
- Digital technology enables real time monitoring, control and automation of asset operation and maintenance and business model integration of the ecosystem partners managing assets.
- BIM provides the means for collecting and managing data and information over the life cycle of built assets.
- Digitalising whole life asset management through rich data on built assets, combined with real time monitoring through IoT and Big Data can provide substantial benefits in terms of improved performance, reduced costs and risks.
- digital-EAM also enables digital public services in a SMART City.

*For further Information*

*Contact:*

[Navil.Shetty@atkinsglobal.com](mailto:Navil.Shetty@atkinsglobal.com)